

Account Number: _____

Customer Number: _____

Madison County Water Department Application for Residential Service

Service Address: _____

Effective Date: _____

First Name: _____ Middle Name: _____ Last Name: _____

Are you the owner or tenant of this property? _____

Mailing Address: _____

(You may sign up for e-billing after receiving the first bill via mail.)

Date of Birth: _____ Social Security Number: _____

Driver's License or State ID Number: _____ State: _____

Place of Employment: _____

Home Phone: _____

Work Phone: _____

Cell Phone: _____

Email Address: _____

Nearest relative not living with you: Name _____ Phone _____

Additional person to discuss account information only (will not be able to make any changes to account)

Name: _____ Phone number: _____

The deposit for a residential account is \$100.00. Cash or check only. Exceptions based on, including but not limited to, credit history may apply.

The undersigned hereby makes application for utility service(s) and agrees to pay for said service(s) as measured by the County's meters according to rates applicable at the above address and any other location that may be incurred because of a request to transfer the account until Madison County Water Department receives a request to discontinue service.

The applicant agrees that this application is subject to the County policies and procedures now in force or as may hereafter be adopted, copies of which are open at the office of the County and that such policies and procedures are a part of this agreement. A service fee will be charged for any remittance returned from your financial institution.

Office Use Only:

Application Received By: _____ Deposit Paid Cash, Check Number _____

Date Received: _____ Unlock Order Made _____

A security deposit for bills for services rendered will be required to establish all accounts thus forward. The deposit will be refunded after service(s) have been disconnected less any unpaid balance then due the Madison County Water Department. This deposit is non-transferrable from one customer to another and will not be considered as part of any bill where service is continued. The applicant agrees to permit authorized agents of the County free access to the premise of the consumer for the purpose of inspecting, reading, repairing, or removing property of the County.

Water Meters and check valves are the property of the Madison County Water Department (MCWD). Payment for a water meter is a non-refundable fee for meter placement. For an account to remain active, a base rate (or minimum bill) must be paid monthly to cover the continuous maintenance of the water meter. If an account is inactive, the meter is subject to being removed by the MCWD. In the event of a lost, missing or damaged water meter or the need for replacing a meter that has been removed, due to customer neglect, the cost of the necessary repairs or replacement shall be paid by the customer.

Meters are assigned to specific addresses and are tracked by serial number. Meters must only be removed and/or replaced by authorized county employees. Any work or alteration made to or removal of any County property, including but not limited to the check valve, meter, curb stop or County service line, is considered tampering and will be subject to a tampering fee.

Signature: _____ Date: _____

Required attachments:

Copy of two forms of signatory's identification

Please note, we do not provide sewer services. If you are on sewer and not served by the City of Huntsville Sewer, please contact your sewer provider directly to set up services.

Private sewer companies in our area are:

Integra (205) 326-3200

HICO (256) 693-1706 (areas of Hazel Green)

OSDS (256) 882-8865 (areas of Toney and areas of Meridianville)

Madison County Water Department
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256-746-2888
Water1@MadisonCountyAL.gov